

ABSTRACT OF THE DISCLOSURE

Disclosed is a system for automatically accessing an account and routing speech to text converted communication to a predetermined text capable device based on user
5 identification. A user placing a call into a communications server is automatically identified based on Caller ID. The user has an account with information unique to that user that includes text capable destinations. The user transmits a voice message to the communications server which is converted to text and automatically routed to a predetermined text capable destination, such as fax machines or email addresses, for
10 example, based on user identification.